

ALL INDIA ASSOCIATION OF COAL EXECUTIVES (AIACE)

(Regd. under The Trade Union Act 1926; Regd. No. 546 / 2016) 302, Block No. - 304, RamKrishna Enclave, Nutan Chowk, Sarkanda, Bilaspur (CG); Email: centralaiace@gmail.com; Ph. 9904734051

AIACE/CENTRAL/2020 / 15

Dated 19.2.2020

TO,

CHAIRMAN-cum-MANAGING DIRECTOR Singareni Collieries Company Ltd, Kothagudem Collieries (PO)-507101 BhadradriKothagudemDistt TELENGANA STATE

Sub: Medical treatment of retired executives and employees at empanelled hospitals

Dear Sir,

We would like to bring to your kind notice the following difficulties being faced by retired executives as well as other employees in getting medical treatment at hospitals empanelled by the Company:-

- 1. Most of the hospitals are not extending cashless treatment in spite of the agreement to extend this facility.
- 2. The contact person of the hospital is either not available or not responding to the calls of the patients/relatives.
- 3. The persons at registration desk plead helplessness and insist that the patients make payment in advance at hospital's regular rates.
- 4. Treatment is not given at CGHS rates
- 5. Leave alone, OPD treatment, the hospitals are not providing In-patient treatment also as per the Scheme. This situation persists even after several letters written by CMS to the hospitals to abide by the terms of empanelment.
- 6. The patients feel humiliated when the hospitals turn them away saying that they do not want to take up cases of SCCL.

Under these circumstances, the retired executives and employees of SCCL are put to considerable inconvenience and financial loss and are deprived of affordable medical facility who have given the best portion of their lives to the betterment of SCCL and rightfully expect a decent treatment in the evening of the lives.

Under the above circumstances, AIACE requests you to kindly look into this matter personally and put in place an arrangement for proper medical facility at the empanelled hospitals. It is suggested that a periodical survey of the empanelled hospitals be done to judge the situation.

Thanking You,.

Regards,

P. K. Singh Rathor

Principal General Secretary, AIACE

- 1. Chief of Medical Services, Kothagudem Collieries, Khammam Dist (TS)
- Secretary, Ministry of Coal, Govt of India.
 Secretary, Ministry of Health and Family Welfare, Govt of India.

P. K. Singh Rathor

Principal General Secretary, AIACE